

Training & Support Rates

One on One Training (In-Store)

20 Minute Session [2 Points]	\$25.00
30 Minute Session [3 Points]	\$37.50
40 Minute Session [4 Points]	\$50.00
1 Hour Session [5 Points]	\$62.50

Remote Support

Up to 20 Minutes [2 Points]	\$25.00
– Additional 10 Minutes [1 Point]	\$12.50

On-Site Service & Support

One Hour [8 Points]	\$100
– Additional 15 Minutes [2 Points]	\$25

Mac Support Pro

Your personal IT department

Confused or frustrated with your Mac? Or, perhaps you'd just like to know more about your device. Whatever the case, we're proud to announce Mac Support Pro, our full service training and support plan. For \$149 a year, we're offering:

1 free half hour on-site service call
(travel fees apply if more than 10 miles)

14 Prepaid Support Points
(can be used for any services see rate sheet for details)

10% off any additional service
and support purchases

Free loaner computer with
computer repair check-in